



CARMEN'S ONE™

URETHANE FLOORING ADHESIVE WITH ADVANCED MOISTURE PROTECTION IN EVERY BUCKET

LIMITED WARRANTY

CARMEN'S ONE™, subject to the terms and conditions set forth below, warrants that its floor covering installation product or system (as defined below) will be free from defects in material or workmanship and will not fail under normal usage for the applicable warranty period. When used within its shelf life of one (1) year and in accordance with: (1) technical data sheets and written instructions, (2) applicable building codes and regulations, and (3) standard industry practices.

As a condition of warranty coverage, it is the sole responsibility of the installer, general contractor, architect of record or owner, to first determine the suitability and compatibility of the adhesive for the user's intended use. **For any product or system having a lifetime warranty period, a "lifetime" means for so long as the job installation remains unchanged by the original owner.**

EXCLUSIONS FROM WARRANTY COVERAGE:

This limited warranty does not apply to: structural failure; inadequate subflooring or improper subfloor preparation; excessive subfloor moisture or water damage; subfloor contamination; Acts of God, including but not limited to flooding, hurricane, earthquake, extreme environmental conditions, natural disaster or other events outside the control of the manufacturer; negligence; product misuse or abuse; failure to comply with technical data sheets or floor covering installation instructions, or applicable building codes and regulations, or standard industry practices; installation of non-first quality flooring; ordinary wear and tear; excessive structural movement; structural changes or abusive uses by occupant; failure to follow routine care and maintenance requirements. You must follow all local, state and federal regulations related to the installation.

CARMEN'S ONE™ makes no other warranties, expressed or implied. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE EXPRESSLY DISCLAIMED AND EXCLUDED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO THE FULL EXTENT ALLOWABLE BY LAW.

FILING A CLAIM:

If a claim is suspected, **CARMEN'S ONE™** must be notified in writing within thirty (30) days of discovery of the alleged manufacturing defect at:

CARMEN'S International Inc
611 S. Fort Harrison Avenue, Ste 148
Clearwater Fl. 33756
NUMBER: 888-5-CARMEN
EMAIL: info@carmeninc.com





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Proof of purchase and lot number of product must be submitted with any notice of claim.

CARMEN'S ONE™ retains the right to physically inspect the installation sight and obtain samples from that installation to determine the validity of the claim.

EXCLUSIVE REMEDY:

If the product is proven defective within the applicable warranty period, Claimant will receive as their exclusive remedy, replacement product. A reimbursement of reasonable and substantiated costs for the replacement of only that specific portion of the original installation requiring replacement may be provided and prorated as follows: (Year 1) Material and 100% of reasonable labor costs; (Year 2) Material and 50% of reasonable labor costs, (Years 3 and beyond) Material only. Under no circumstances will **CARMEN'S ONE™** be responsible for indirect, special or consequential damages.

